Enhancing Safety, Security and Sustainability: The role of community engagement in building resilience

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Outline of Presentation

- The law in times of natural disasters
- Implications of the law in terms of safety, security, rights, protection....
- Community Policing
- Fiji case: The Duavata Community Policing Model
- Lessons learnt for Community Resilience
1. Natural disasters as a threat to safety and security
   a. Role of Social Order and Security
   b. How do Natural Disasters effect social order and security?
   c. Global experiences
Fiji Context

   a. Role of Social Order in Communities
   b. Fiji Crime Stats Post Winston.
   c. Where to from here?
Community Policing

COP is a philosophy that promotes organisational strategies that support systematic use of partnerships and problem-solving techniques to proactively address immediate conditions giving rise to public safety issues such as crime, social disorder and fear of crime.

COP comprises three components:

i) COMMUNITY PARTNERSHIPS (CP)
ii) ORGANISATIONAL TRANSFORMATION (OT)
iii) PROBLEM SOLVING (PS)
Community Partnership (CP)
Collaborative partnership between the law enforcement agency and the individuals and organizations they serve to develop solutions to problems and increase trust in police.

Organizational Transformation (OT)
The alignment of organizational management, structure, personnel, and information systems to support community partnerships and proactive problem solving.

Problem Solving (PS)
The process of engaging in the proactive and systematic examination of identified problems to develop and evaluate effective responses.
Identifying a framework for COP

Quality Management in Community Policing

Reflections
- Action plan for areas;
  - Of concern
  - Needing improvement
- Retreats
- Review of Plans

Strategic Plan
- Operations plan
- Support services plan
- Administrative Plan
  - Policies and Procedures
    - KPIs

External Review
- By independent agencies

Internal review
- Community policing
- Stakeholder review

Evaluation Data
- Public satisfaction
- #/Type of criminal offences
- Recidivism rates
- Credibility weighting of CP programme

Implementation of:
- Operational plans
- Policies & procedures
  - Guidelines
  - Targets
Constructing Duavata COP Model

DUAVATA COMMUNITY POLICING MODEL
INTEGRATING COMMUNITY POLICING WITH THE CRIMINAL JUSTICE SYSTEM

APPROACH

FIJI POLICE FORCE
- HQ-COP STRATEGY COMMAND GROUP
  - COMPOL
  - DCOMPOL
  - CHEF OPERATIONS
  - CHEF OF STAFF
  - INS. GENERAL
  - CHEF ADM OFFICER

CORE BUSINESS UNITS & STRATEGIC SUPPORT SERVICES
- Operations, Corporate Services, Traffic, HR, Finance, IT

DPC - EAST
- DPC SOUTH
- DPC NORTH
- CO-CENTRAL

Planning, Legal, Training & Education, CID, IB, Ethics, Media & PR, Advisor...

To prioritize COP programme budgets for divisions
- develop community profiling
- enhance communication & FR network etc.
- maintain stakeholder working relationships

FIJI COP MODEL FINAL_01

DEPLOYMENT

TRADITIONAL COMMUNITIES
Area in which a common culture shares common interests eg. village, settlement, public housing, CBD, residential, etc...

COMMUNITY CHIEFS COMMITTEE
- Est. & leader, & Comm. grp. as per network on ground
- Assists community profiling & dynamics
- Dev. Community training plan & budget
- Maintain communication with DPCs
- Advocacy & awareness

NON-TRADITIONAL COMMUNITIES
Special interest grp or set of grp.s formed around one issue eg. sports, tourism & hospitality, boating & marine community, national festivals etc.

URBAN BASED PROGRAMMES
- [General & Specific]

RURAL BASED PROGRAMMES
- [General & Specific]

IMPROVEMENTS
JP & BP COMMITTEE & COP DIV-OPS COMMITTEE
- Undertake reflections on COP DIV-OPS Plan. Outcomes.
- Identify shortfalls & areas to improve
- Feedback to HQCSC Group.

RESULTS
COP DIV-OPS COMMITTEE
- Conduct internal reviews
- Evaluation of COP efficiency, public satisfaction
- Public confidence survey
- Feedback to HQCSC Group

OUTCOMES
- Community ownership
- Increase public satisfaction & confidence
- Crime reduction
- Enhanced QOL
- Enhanced FR & Communication network
- Community empowerment
- Increase safety & security
- Inclusiveness

COP RESULTS
- Establish Police-Public partnership
- Better management of COP in JSY
- Access to technology to reduce & control crime
- Transformational change
- Professional clean & green
Main Implementation Phases of DUAVATA COP in Fiji: 2011–to date

- Meetings and discussions with FPF Strategic Command on Duavata COP
- Launch of Duavata COP
- Ongoing training with DPCs on Duavata COP implementation on ground
- Internal trainers providing training with beat patrols in COP posts
- Setting up of community groups around the country in partnership with FPF on COP
- Review processes of Duavata COP KPIs and training ongoing
iTaukei Values embedded in Duavata Community Policing Model

- **Duavata** *(united, togetherness, collective will)*
- **Solesolevaki** *(pooling resources for a common purpose/goal/objective)*
- **Cakacakavata** *(working together)*
- **Veitalanoa** *(discussion, talking)*
- **Yalovata** *(of one heart/mind, unity of purpose)*
- **Veiwasei** *(sharing, allocation of, distribution)*
- **Solia wale** *(to volunteer, give freely)*
- **Dodonu** *(straight, upright, truth, correct, rights)*
- **Vakaukauwataka** *(strengthen, empower, to make solid, harden)*
iTaukei Values (Contd)

- **Nuitaki** *(to place trust in)*
- **Wali ni leqa** *(solution, problem-solving, redress)*
- **Veisemayaki** *(making connections/linkages)*
- **Veidutaitaki** *(to align, in sync, dovetail)*
- **Vakawakana** *(to take root, to embed)*
- **Vakadeitaki** *(to be grounded in, consolidate)*
- **Valuta** *(to wage war against, engage in removal/eradication)*
- **Vakamalumutaka** *(to weaken, remove stranglehold)*
Features of Duavata COP and benefits of home-grown

i) it is **customized** to existing structures of leadership, management and governance..

ii) it is **context-specific** ...

iii) it **evokes** a level of national pride.....

iv) its **multi-disciplinary and multi-sectoral focus** harmonises well...

v) Uses Fijian **values of community and communalism**
Duavata COP (Contd)

vi) it is **based** on the concept of public–private partnership (PPP)...

vii) it draws its **conceptual framework** from quality assurance management...

viii) it is **implementable, manageable and sustainable** and clearly articulates and visualizes where the different stakeholders are positioned...

ix) the DUAVATA COP model is a **living strategy embedded in action–research thinking** in terms of continuous improvement (CI)…
Lessons learnt for Community Resilience

- Home-grown models adapted from global best practices are more sustainable
- Duavata COP affirms that safety and security is everyone’s responsibility
- A safe and secure community leads to a greater resilient community
- COP is a relevant and responsive policing strategy for PICs which complement traditional policing strategies well
- Strategies for community resilience in PICs need to be driven by strong stakeholder relationships (Public–Private) underlined by a holistic focus
THANK YOU!