New Zealand travellers’ perceptions of safety and security issues in PNG

Source: http://www.pngblogs.co
Introduction

- This study:
- explores New Zealand travellers’ perceptions of safety and security issues in PNG
- aims to identify the safety and security issues
- offer recommendations to tourism stakeholders in PNG
Methodology

- This study employs qualitative research within the interpretive research paradigm to identify New Zealand travellers’ views, opinions and experiences about safety and security in PNG.

- Qualitative data was collected via a series of semi-structured interviews were conducted among Otago university staff.

- The data collected were analysed through thematic analysis.
PNG has a high crime rate in most major centres

All of the participants indicated that they have seen reports of petty crimes. Similar findings from previous studies, PNG is considered as an unsafe tourist destination due to violent crime (Kau, 2014; Imbal, 2009; Bhanugpan, 2001; Milne, 2009).
Arm robbery

Source: Actnowpng, 2014

Source: PNGFacts, 2013
Rape & violence against women

Majority of the participants expressed negative perceptions about PNG in terms of violence against women.

Violence against women is discussed in several studies (Kau, 2014; Imbal, 2009).
Domestic violence

Source: PNG Loop, 2016

Source: ABC News, 2015
Most participants stated that they have seen documentaries about tribal fights in PNG and ethnic clashes in urban settlements.

Pervious studies also have similar findings ((Kau,2014;Imbal,2009;Bhanugpan,2001; Milne,2009).
Destruction to property

Source: PNG Loop, 2016
Civil Unrest

Civil unrest
A number of participants mentioned that they seen civil unrest and riots. For instance, negative media coverage of the university students’ protest.

Source: ABC, 2016
Election related...killings

Source: PNG Anti Corruption Facebook, 2017

Source: SBS, 2017
Destruction to property..

Source: Palts, 2017
Study contributions

- Study findings contribute in two ways:
  - First conceptual contribution—study findings add to the literature by offering more insight on tourist perceptions of safety and security issues and its impact on the tourist industry.
  - Second practical contribution—already submitted the copy to publish in DWU Research Journal.
This study was done interviewing only a few staff of Otago University. This is due to time limitations. Thus, the results of this study should not be generalised for all New Zealand population about safety and security issues in PNG.
Future research

For future research, it would be interesting to conduct similar study in PNG and include tourists who have actually travelled here.
Conclusion

- The main impediment to tourism development in PNG is the negative perception of the high rate of criminal activities.

- This makes potential tourists select different tourist destinations in other Pacific Island countries because they believe that they will get the same tourist experience in other countries perceived as safer.

- Thus, PNG needs to deal with these issues such as law and order which will make it more conducive for tourism development.
Recommendations

- Increase policemen power
- Regular law & order awareness
- Introduce foot patrol concept in major centres
- Provide basic infrastructure
- Provide employment opportunities for youths
- Support community policing
- Introduce tourism policing
- Introduce 24 hour call centre
Thank You!!

Any questions??
References