

Femili PNG seeks case management volunteer

by Ashlee Betteridge
30 August 2016

Our friends at [Femili PNG](#) (who we support in a pro-bono capacity) are looking for a Case Management Technical Assistant (Volunteer) to spend a year working with the team in Lae.

Femili PNG is a Papua New Guinean NGO that works with a range of stakeholders to deliver services to survivors of family and sexual violence (FSV) — it has now been operating its case management centre for two years and has made great strides due to the dedication of the team and stakeholders in the wider community.

The Case Management Technical Assistant volunteer position provides an exciting opportunity to work on this innovative and pioneering project that is making a real difference on the ground while also contributing to the development of PNG civil society.

Femili PNG is looking for an individual with practical problem solving skills, who is patient, organised and hands-on, and combines a cautious and considered approach with a strong commitment to improving life for survivors of domestic violence, sexual violence and child abuse in Papua New Guinea. Case management experience, and appropriate qualifications (i.e. in social work, community development or other relevant disciplines) is necessary.

Duties of the Case Management Technical Assistant will include:

- Provide technical support to the Case Worker Manager in the delivery of effective and professional supervision to Case Workers;
- Monitor and evaluate the case management service, assessing the effectiveness of the service approach;
- Develop a training module on case management skills and techniques and provide regular training to Case Workers to build professional capacity and support staff learning and development;
- Provide technical advice on case management and monitor the progress of cases through regular case reviews, in coordination with the Operations Manager and Case Worker Manager;
- Oversee the implementation of case management policies and procedures, particularly as they relate to high risk cases;
- Undertake a thorough review of case management policies and procedures, including identifying gaps and recommending effective strategies to address the

gaps identified;

- Other duties, support and practical assistance as required.

The position is voluntary, but accommodation, a living allowance, transport and appropriate insurance will be provided.

Full details of the position, and application details, [are available in this PDF](#).

Applications close on 16 September.

Note: please do not leave expressions of interest in the comments section – contact Femili PNG directly.

Author/s:

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Ashlee Betteridge was the Manager of the Development Policy Centre until April 2021. She was previously a Research Officer at the centre from 2013-2017. A former journalist, she holds a Master of Public Policy (Development Policy) from ANU and has development experience in Indonesia and Timor-Leste. She now has her own consultancy, Better Things Consulting, and works across several large projects with managing contractors.

Link: <https://devpolicy.org/femili-png-seeks-case-management-volunteer-20160830/>